



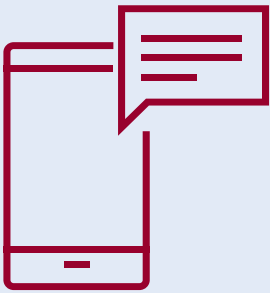
Lincoln eDelivery

Frequently asked questions

Experience electronic policy delivery at no cost!

What is eDelivery?

eDelivery gives you the capability to receive electronic copies of your clients' life insurance policies on a PC or mobile device via iPipeline's DocFast®. It can save you time and money.



What eDelivery can bring to your business

- **Quick, secure policy arrival on the day of issue**, speeding up your ability to review and make same-day changes
- **Fast turnaround times** for increased sales opportunities and faster compensation
- **Simple 24/7 electronic access to policies** whenever you need them
- **Easy viewing on your mobile device** while you're on the go
- **Convenient eSignature capabilities** to eliminate postage costs and paperwork

Can all Lincoln policies be sent by eDelivery?

All current Lincoln life insurance and Lincoln *MoneyGuard*® policies can be sent using eDelivery — as long as your case meets proper criteria. The following case scenarios are currently excluded from eDelivery:

- Policies with more than four owners
- New York policy replacements for four or more policies
- Policies for insureds younger than their state's regulated age where the owners are not the parents or legal guardians
- Policies that require additional forms outside standard business processing may not be eligible

Is there a cost to the agent/agency?

There is **no cost**.

If I sign up for eDelivery, am I required to use that method for all cases?

No. You can select the policy delivery method based on customer preference. If your default setup is eDelivery, indicate on the cover letter if paper delivery is requested.

Insurance products issued by:
The Lincoln National Life Insurance Company
Lincoln Life & Annuity Company of New York

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Is eSignature required to complete the eDelivery process?

No. DocFast® offers a print and wet sign feature if you or your clients prefer to sign in pen instead of eSignature.

How do I get the eDelivery setup process started?

Contact your Lincoln Underwriting or New Business team. They will email you a link with instructions. Once you complete the setup process, it will take approximately two weeks for security to be in place for your staff.

How can I direct where a policy is sent?

Once you're setup to use eDelivery, simply indicate the email address you want to receive the policy. It's important that the email address match the one provided during the security setup. You may elect to have the electronic policy sent to multiple addresses as long as one email address matches the one provided during security setup.

How will I receive status updates?

Status updates are available on the pending tool in your Lincoln producer website and the DocFast dashboard. You will also receive updates from your Lincoln Underwriting and New Business contact.

Will my staff receive training?

iPipeline will notify you about live training sessions when your setup is complete.

Start saving time and money with eDelivery.

Contact your Lincoln Underwriting or New Business team today!

Not a deposit
Not FDIC-insured
Not insured by any federal government agency
Not guaranteed by any bank or savings association
May go down in value

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Lincoln life insurance policies are issued by The Lincoln National Life Insurance Company, Fort Wayne, IN, and distributed by Lincoln Financial Distributors, Inc., a broker-dealer. **The Lincoln National Life Insurance Company does not solicit business in the state of New York, nor is it authorized to do so.**

Policies sold in New York are issued by Lincoln Life & Annuity Company of New York, Syracuse, NY, and distributed by Lincoln Financial Distributors, Inc., a broker-dealer.

All guarantees and benefits of the insurance policy are subject to the claims-paying ability of the issuing insurance company. They are not backed by the broker-dealer and/or insurance agency selling the policy, or any affiliates of those entities other than the issuing company affiliates, and none makes any representations or guarantees regarding the claims-paying ability of the issuer.

Products, riders and features are subject to state availability. Limitations and exclusions may apply. Check state availability.

Lincoln *MoneyGuard*® products are universal life insurance policies with optional long-term care benefit riders.

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